

COMMUNITY SECTOR ROUNDTABLE

MINUTES OF MEETING

Tuesday 12 May 2015

Large Executive Conference Room, Level 2
Department for Child Protection and Family Support
189 Royal Street, East Perth

Meeting commenced at 9:30am

1. Welcome and Apologies

The Chair welcomed members to the Community Sector Roundtable meeting.

Present

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| Ms Cheryl Barnett | Department for Child Protection and Family Support |
| Ms Kay Benham | Department for Child Protection and Family Support |
| Mr Ian Carter | AnglicareWA |
| Ms Irina Cattalini | WACOSS |
| Major Andrew Craib | The Salvation Army |
| Ms Mandy Gadsdon | Department for Child Protection and Family Support |
| Mr Steve Glew | Department for Child Protection and Family Support |
| Mr Basil Hanna | Parkerville Children and Youth Care Inc |
| Mr David Hogg | Lifestyle Solutions |
| Ms Lynne Millett | MercyCare |
| Ms Tricia Murray | Wanslea Family Services Inc |
| Ms Melissa Perry | Communicare Inc |
| Mr Ashley Reid | Ngala |
| Ms Veronica Rodenburg | Yaandina Family Centre Inc |
| Ms Dawn Wallam | Yorganop Association Incorporated/SNAICC |

In attendance

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| Ms Emma White | Department for Child Protection and Family Support |
| Ms Sandra Flanagan | Department for Child Protection and Family Support |

Apologies

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| Ms Amanda Hunt | Mission Australia |
| Mr Tony Pietropiccolo | Centrecare Inc |

2. Minutes of Meeting held on 14 April 2015

The minutes from the CSR meeting held on 14 April 2015 were confirmed as an accurate record of the proceedings.

3. Guest Speakers

Ms Natalie Hall and Ms Vicci Smith, Armadale Family Support Network.

Ms Hall and Ms Smith provided a comprehensive presentation on the Armadale Family Support Network.

Discussion ensued including the following points:

- Challenges have included issues around developing a shared understanding, change processes, FUSION and the competing requirements for Partner Agencies.
- It can be confronting for Partner Agencies to have their work on display for colleagues at other agencies, via the shared data base.
- Concern that some agencies are having to repeat work done by the Common Entry Point to meet the requirement of other funding bodies (other than CPFS).
- The common waitlist is beneficial, however some agencies have a separate wait lists.
- Significant benefits include enhanced service provision – clients only have to tell their story once; no duplication of effort, particularly with the shared data/information system; improved coordination to better meet the client needs; networking and lessons learned from other Partner Agencies.
- The network has expanded beyond the initial CPFS funded agencies.

Action: The Chair, Mr Carter and Mr Glew to discuss out of session the key positives, negatives and lessons learned and the potential to host a broader meeting incorporating other initiatives such as Foyer Oxford and the Swan Alliance to develop a 'road map' lessons learned on place-based management.

4. Actions Arising

4.1 Leadership and Partnership Forum

Mr Glew discussed issues that have arisen regarding the dates previously identified. It was agreed to move the Leadership and Partnership Forum to mid to late September 2015.

Action: Ms Flanagan to send out a list of possible dates in September for members consideration.

4.2 Quarterly Statistical Report

The report had been provided to members prior to the meeting.

4.3 Valuing Children

The Chair advised that initial discussions regarding obtaining pro bono services from a marketing company indicate that this may not be possible in the current economic climate.

It was advised that this is also on the National agenda, so it may be beneficial to wait and see how it is tackled at that level, and how WA may leverage off this. Ms Cattalini noted that there has been some progress with corporate partners, and this will be pursued further.

The Chair reiterated that he and Mr Pietropiccolo will complete the paper on this issue as previously discussed. This will be a useful resource for conversations with potential investors and paving the way forward.

Action: Paper to be developed when Mr Pietropiccolo returns.

4.4 Evidence Base and Evaluation

Members discussed the lack of shared understanding, knowledge and requirements regarding research, evidence base and evaluation. The following points were raised:

- There is no common understanding of the concepts of research, evaluation, evidence based and outcomes based.
- Different interpretations have led to loss of funding for specific needs.
- This conversation requires discussion at the Partnership Forum level.

- Detailed information is available on this topic regarding the C4C network – how they are collecting evidence, what works, what does not work, what programs are included.
- Members agreed to map what is happening in their space and provide to the Department for collation before the next meeting.
- The Chair discussed the paper by Dr Robyn Mildon and will forward the paper to members.

Action:

- Ms Cattalini to include this item on the agenda for the Partnership Forum.
- Chair to circulate paper by Dr Robyn Mildon.
- Ms Perry to provide the C4C information.
- All members to provide detail at the next CSR meeting on their programs - in regards to research, evaluation, evidence based and outcomes based information.

5. Agenda Items

5.1 Family Support Networks

Discussed under Item 3.

5.2 Integration of Youth Services

Deferred to next meeting.

5.3 Macro issues impacting the out of home care system

Ms White advised that the synopsis and feedback paper prepared by the Department based on the submissions received, is available on the website. The costings and plan for interface with the sector is progressing and will be discussed with the CSR at the next meeting.

Members discussed the rates of Aboriginal children in care. It was noted that this is broader than OOHC. Aboriginal issues require a whole of system reorientation. This is progressing with the development of a paper which will be provided to CSR members for discussion at the next meeting. This paper will provide a starting point for discussion and planning, including the framework for Aboriginal services – what exists/what is required; the role of Aboriginal controlled organisations; and broader engagement in the process.

Members agreed that the OOHC and Aboriginal Children in Care system reforms will remain standing items on the CSR agenda.

Action:

- OOHC - Costings and Interface to be included on the June agenda. Link to the online paper to be forwarded to members.
- Paper regarding Aboriginal Children in Care – system reorientation – to be forwarded to members prior to the June meeting.
- OOHC and Aboriginal Children in Care system reforms will remain standing items on the CSR agenda

6. Other Business

6.1 Financial Update

Ms White suggested that while the Child Protection budget allocation may be similar to the previous few years, the underlying public sector reforms will impact processes and internal allocations.

Mr Glew highlighted that the community sector will be included in efficiency measures required of the Department in 15/16. In previous years, the sector has been quarantined but this is not a viable option in the out year.

6.2 CSR Membership EOI

Members agreed to progress with the EOI process this year. The three member due to step down are Mr Basil Hanna, Mr Ian Carter and Ms Lynne Millet (Mick Geaney). These members may reapply for a further three year term.

This item to be placed on a future agenda to discuss future frequency of membership EOI's. It was suggested that this process be undertaken every two years on completion of the process this year.

6.3 Other business

6.3.1 Ms Cattalini advised that the funding has been allocated to Social Housing – targeting families with children on the waitlist. One thousand properties will be made available over two years.

Action:

- Delegated Case Management to be on the June agenda.
- July meeting to be held at Communicare

7. Next Meeting

The Chair thanked members for their attendance and the meeting was declared closed at 11:30am. The next CSR meeting will be held on Tuesday 9 June 2015.